



The International Training Manager's word

Dear Horibarians, dear partners, and dear customers, This year will once again bring big challenges.

More than ever we need to mutualize our talents to bring product knowledge around the world.

We will make it possible by increasing our already strong digital training offer, by opening more training

by getting well prepared for the release of new products (including our brand new chemistry range).

While we are currently sustaining our previous activity, we are also

Be assured that we will continue to make every effort to ensure that the learning moments we share with you, in each of our centres and online, are great experiences we constantly improve.

### Our commitments

Modernize our sessions and training materials to be at the forefront of current teaching techniques:

To this end, we are studying numerous projects which allows to facilitate and optimize your learning (e-learning, micro-learning, interactive MCQ, webinars, technical videos...) and we are constantly improving our teaching techniques and methods during face-to-face trainings.

Furthermore, this year we are modernizing all our software for recording training sessions and distribution of documents.

#### Improve and standardize the quality of our services in all Training Centers:

All of our Training Centers are organized to offer you similar and standardized sessions for which we try to improve the quality of the content each year. For this, each center uses the same tools, the same criteria for certifying trainers and applies the same procedures that comply with our international certifications.

One Company! and One Training Standard.

#### Promote respect for the environment in our daily work:

We want to increase, even more, our commitment to respect the environment; thus we started the project to remove all the "quality" documents in paper format from our sessions in order to dematerialize them along with a full management of the electronic validation process.

### HORIBA Medical Training Centers

HORIBA Medical Training division organizes each year more than 4000 training days, in our subsidiaries or outside premises.

Last year, we had the pleasure to train about 1000 trainees on our products and more than 90% of them were "very satisfied" at the end of the training session

The training sessions we offer are varied in order to meet the skills needs of trades:

Service Engineers

**Application Engineers** 

Sales Engineers

**Business Expert** 

Final referent Users...

To facilitate a good knowledge transmission, HORIBA Medical Training Centers are located everywhere in the world:

- Bangkok, Thailand
- Irvine, USA
- Kyoto, Japan
- Montpellier, France
- Nagpur, India
- Sao Paulo, Brazil
- Shanghai, China



# Bangkok, Thailand Irvine, USA





Established in HORIBA (Thailand) Limited facilities, with decades of experience in Hematology, Biochemistry and Hemostasis (through a previous distribution partnership), Bangkok Training Center participates in the deployment of our instruments in Asia-Pacific. Like Montpellier's, Bangkok Training Center offers training courses in the three domains of knowledge. Every month, the training session available is tailored to meet the needs expressed.



Mr. Antoine Meyrignac General Manager - Asia Pacific Training Center Manager





Ms. Mattaneeya Pattarateerachat Application Manager Asia Pacific - Application Trainer



Technical Trainer



Mr. Jefferson Villapando Ms. Patcharee Thawornwiriyanun (Ning) Assistant to GM - Asia Pacific Training Coordinator



Using all modern pedagogical technologies and techniques: video, e-learning modules, face-to-face trainings, the Irvine Training Center trains more than 400 trainees per year. The Center gives technical trainings, application trainings and trainings oriented towards the use of our equipments. The face-to-face sessions take place partly in the offices in California but also directly in the Customer's laboratory, handled by FSE (Field Service Engineers) & Application Specialists.





Skip Smith Training Center Manager



Tim Haugeback Field Service Engineer & Trainer



Steven Mason Trainer

# Kyoto, Japan





The Japan Training Center is the first Multi-segment (Automotive, Medical, Process & Environment, Scientific, Semi conductor) Training center of the group and has been opened in 2021.

Based in Kyoto, the Medical activity has been officialized in Sept. 22. With over 51 training instruments units and 5 training rooms, the training center offers possibility to train up to 48 people at a time.

The studio and the online room allow remote training. E-Learning is also available.



Mr. Yoichiro Tamamura
Training Center Section Leader





Mr. Ken Kamezaki Training Coordinator (Medical)



Ryusuke Sakaguchi Training Coordinator (Multi segment)



Shuhei Takama Service Division Medical Device

# Montpellier, France



Based in our HORIBA Medical French site, in Montpellier, the Training Center welcomes each year more than 500 trainees, from more than 90 different nationalities.

The Training Center offers optimal working conditions:

- 6 Training rooms
- 50 instruments from all HORIBA Medical ranges (including the latest ones, as HELO 2.0\* Solution and the new hemostasis instruments range)

\*HORIBA Evolutive Laboratory Organization

**Thibault Cres** 

HORIBA Medical Training Manager

Green Belt in LEAN management and methods

of continuous improvement speciality: Clinical cases studies, educational engineering





Laurence Nguyen-Galzi Digital Training Coordinator



Leila Nasser Documentation & Training Center Assistant



Olivier Bois
Clinical Chemistry, Hemostasis
and Hematology Trainer
Technical Support



Eric Diaz
Expert Trainer in Hematology
Technical team training manager
Face-to-face Training Coordinator



Margaux Boissiere
Hematology Trainer
Referent for Application trainings

# Nagpur, India

Crucial in more than one way, the Indian market is booming. To reach a high level of customer satisfaction thanks to professional and efficient teams, HORIBA India invests heavily in its Training Center; with four training rooms equipped with all Hematology and Biochemistry ranges, one manager, one coordinator and two full time trainers, HORIBA India Training Center trains more than 250

trainees each year.



# Sao Paulo, Brazil





The Brazilian Training Center, located near Sao Paulo, has already been operating for many years. Major actor for the HELO\* Solution, - more than 50 high range instruments are already installed in customer's laboratories in Brazil and are running several thousand of samples per day! - the Training Center is a crucial support ensuring simultaneously the transmission of knowledge to HORIBA Brazil staff, to HORIBA Brazil local distributors but also to all our Latin America's distribution network.

\*HORIBA Evolutive Laboratory Organization









Pushkar Admane Head - Scientific Affairs & Training



Suthram Subramanyam Clinical Chemistry Trainer



Murali Ramachandran Hematology Trainer



Fabio Oliveira Training Center Manager



Charles Camargo Trainer Manager Training Coordinator



Barbara Lima Trainer



**Fabio Simoes** Trainer



Mariana Bueno

# Shanghai, China



In order to support the launch of the Yumizen Hematology range on the Chinese market (HELO\* Solution, YH550), HORIBA (China) Trading Co, Ltd. get equipped with a state-of-the-art training Center which has opened its doors july-2019. Everything is being done to ensure that the Center is operational as soon as it is launched: certified trainers, equipped facilities and a fleet of instruments to meet this major challenge.

\*HORIBA Evolutive Laboratory Organization







Yi Xue Shanghai Training Center Manager Hematology Technical Trainer Excellent Service Engineer Technology and malfunction analysis



Jun Wang Hematology Technical Trainer Expert Service Engineer More than 10 years of HORIBA Medical



Qiong Gao Hematology Application Trainer Clinical laboratory medicine Experienced Application Specialist



Ming Cao Hematology Application Trainer Clinical laboratory medicine 10 years' work experience in hospital clinical laboratory



### Hematology **Discovery**

Training Code STD HEM DIS EN 1D

#### Revision

October, 2023

#### Training main objectives

Improve Hematology knowledge:

- Hematopoiesis
- Cytology
- Parameters and limits

Improve technologies knowledge:

- Hematology instruments technologies
- Reagents description
- Hardware description
- Software description

#### Skills targeted

At the end of the training course, the trainee should understand the hematology basics and HORIBA Medical instruments main functions and technologies.

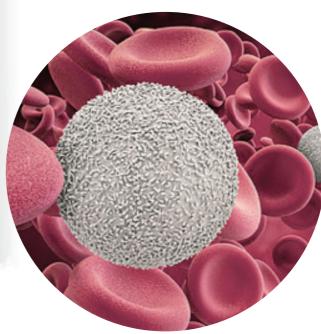
#### **Duration and Schedule**

The training takes place on 1 day, begins at 9 a.m. and ends at 5 p.m.

#### Requirements & Recommendations

Requirements: none for this course Recommendations: none for this course

- Theoretical presentations
- Instrument practice
- Jeopardy
- Reagents & spare parts manipulation





### **HELO\*** Application

#### **Training Code**

STD HELO\* APP EN 4D

#### Revision

February, 2019

#### Training main objectives

Be able to use HELO\* Solution:

- Run samples
- Run QC
- Results and alarms interpretation

Be able to configure HELO 2.0\* Solution

- Users configurations
- Laboratory configuration

Be able to provide support to customers:

- Initial installation setup and training
- Answering questions regarding technology, alarms, post-analytic recommendations

#### Skills targeted

At the end of the training course, the trainee should be able to use HELO\* Solution, customize any laboratory organization, be capable to train users after the installation and independently ensure the consistency of the devices optimal performances.

#### **Duration and Schedule**

The training takes place on 4 days, begins at 9 a.m. and ends at 5 p.m. daily.

#### Requirements & Recommendations

Requirements: none for this course

Recommendations: have been previously trained on lower HORIBA Medical ranges

#### Learning method

- Theoretical presentation
- Instruments practice
- Role-play: Instruments demonstration, alarms
- Application exercises and troubleshooting
- Quiz



### 5 days 32 hours





### Yumizen H1500, H2500 & P8000 **Technical Blended**

#### **Training Code**

STD BLENDED YH2500 EN 5D3S

#### Revision

October, 2023

#### Training main objectives

Be able to use instruments

- Understand technical differences between YH1500 & YH2500

Be able to provide technical support to customers on the systems:

- Installation process
- Preventive maintenances
- Adjustments
- Troubleshooting

#### Skills targeted

At the end of the training course, the trainee should understand the basic principles of hematology, categorize alarm messages, solve systems dysfunction, and independently ensure the consistency of the devices optimal performances.

#### **Duration and Schedule**

The online training is organized in 3 sessions of 3 hours each (morning or

The face-to-face training takes place on 5 days from 9 a.m. to 5 p.m. daily. Last day, end of the training at 2 p.m.

#### Requirements & Recommendations

Requirements: Online sessions & E-Learning modules are mandatory to attend

Recommendations: have been previously trained on lower HORIBA Medical ranges

#### Documentation & specific tools used

- Theoretical presentation
- Instrument practice
- Jeopardy
- Maintenance processing
- Technical exercises and troubleshooting
- Quiz











### Yumizen T6000 Technical

#### **Training Code**

STD YT6000 TEC EN 3D

#### Revision

January, 2019

#### Training main objectives

Understand functioning principles:

- Regular workflow
- High-priority racks
- Smoothing workflow

Be able to install

Be able to adjust:

- CIM adjustment

Be able to repair

#### Skills targeted

At the end of the training session, the trainee should be able to install, maintain and repair Yumizen T6000 instrument. The trainee should also be able to ensure independently the consistency of the devices optimal performances.

#### **Duration and Schedule**

The training lasts 3 days, begins at 9 a.m. and ends at 5 p.m. daily. Last day, end of the training at 4 p.m.

#### Requirements & Recommendations

Requirements: none for this course Recommendations: none for this course

#### Learning method

- Theoretical presentation
- Instrument practice
- Jeopardy
- Maintenance processing
- Technical exercises and troubleshooting
- Quiz





### HELO\* Use

Training Code STD HELO\* USE EN 4D

#### Revision

February, 2019

#### Training main objectives

Improve Hematology knowledge:

- Measurement
- Parameters
- Reagents

Be able to use instruments:

- Calibration & QC handling
- Run patient sample

#### Skills targeted

At the end of the training course, the attendee should understand hematology principles, analyze if an alarm is due to technical, clinical problems.

#### **Duration and Schedule**

The training lasts 4 days, begins at 9 a.m. and ends at 5 p.m. daily. Last day, end of the training at 4 p.m..

#### Requirements & Recommendations

Requirements: basic knowledge and experience in hematology Recommendations: have previous experience in hematology systems.

- Theoretical presentation
- Instruments practice
- Jeopardy
- Clinical case studies
- Quiz







# New Yumizen H500 & H550 Range **Application**

#### Training Code

STD YH550 APP EN 3D

#### Revision

January, 2019

#### Training main objectives

Improve Hematology knowledge:

- Measurement
- Parameters
- Reagents

Be able to use instruments:

- Calibration & QC handling
- Run patient sample

Be able to provide support to customers:

- Initial installation setup and training
- Answering questions regarding technology, alarms, pre-analytical

#### Skills targeted

At the end of the training course, the attendee should understand hematology principles, analyze if an alarm is due to technical, clinical problems, answer customer questions, train customers, and independently ensure the consistency of the devices optimal performances.

#### **Duration and Schedule**

The training lasts 3 days, begins at 9 a.m. and ends at 5 p.m. daily. Last day, end of the training at 4 p.m.

#### Requirements & Recommendations

Requirements: basic knowledge and experience in hematology Recommendations: have previous application experience in hematology systems.

#### Learning methods

- Theoretical presentation
- Instruments practice
- Role-play: Instruments demonstration, alarms
- Jeopard
- Application exercises and troubleshooting
- Quiz









# New Yumizen H500 & H550 Range **Technical**

#### **Training Code**

STD YH550 TEC EN 5D

#### Revision

January, 2019

#### Training main objective

Improve Hematology knowledge:

- Basic principles
- Parameters normal values
- Reference methods

Be able to use Yumizen H500 & H550 instruments

Be able to provide technical support to customers:

- Installation process
- Preventive maintenances
- Adjustments
- troubleshooting

#### Skills targeted

At the end of the training course, the trainee should understand the basic principles of hematology, categorize alarm messages, solve systems dysfunction, and independently ensure the consistency of the devices optimal performances.

#### **Duration and Schedule**

The training takes place on 5 days, begins at 9 a.m. and ends at 5 p.m. daily. Last day, end of the training at 2 p.m.

#### Requirements & Recommendations

Requirements: none for this course
Recommendations: none for this course

#### Documentation & specific tools used

- Theoretical presentation
- nstrument practice
- Jeopardy
- Maintenance processing
- Technical exercises and troubleshooting
- Quiz











# New Yumizen H500 & H550 Range Use

#### **Training Code**

STD YH550 USE EN 2D

#### Revision

February, 2019

#### Training main objectives

Improve Hematology knowledge:

- Measurement
- Parameters
- Reagents

Be able to use instruments:

- Calibration & QC handling
- Run patient sample
- Instrument user maintenances

#### Skills targeted

At the end of the training course, the attendee should understand hematology principles, analyze if an alarm is due to technical or clinical problems.

#### **Duration and Schedule**

The training lasts 2 days, begins at 9 a.m. and ends at 5 p.m. daily. Last day, end of the training at 4 p.m.

#### Requirements & Recommendations

Requirements: basic knowledge and experience in hematology Recommendations: have previous experience in hematology systems.

#### Learning methods

- Theoretical presentation
- Instruments practice
- Jeopardy
- Clinical case studies









### Yumizen SPS Technical

#### **Training Code**

STD SPS TEC EN 5D

#### Revision

January, 2019

#### Training main objective

Be able to provide technical support to customers on SPS Ranges:

- Installation process
- Preventive maintenances
- Adjustments
- Troubleshooting

#### Skills targeted

The trainee must be able to install, maintain and repair Yumizen SPS instruments at the end of this training session.

#### **Duration and Schedule**

The training takes place on 5 days, begins at 9 a.m. and ends at 5 p.m. daily. Last day, end of the training at 2 p.m.

#### Requirements & Recommendations

Requirements: none for this course Recommendations: none for this course

- Theoretical presentation
- Instrument practice
- Jeopardy
- Maintenance processing
- Technical exercises and troubleshooting
- Quiz





# 5 days 32 hours

### 3 sessions 9 hours **Online**



#### **Training Code**

STD BLENDED P80XL & XLR EN 5D3S

#### Revision

July, 2021

#### Training main objectives

Improve Hematology knowledge:

- Basic principles
- Parameters normal values
- Reference methodes

Be able to use PXLR & P80 Ranges instruments:

- Understand technical differences between PXLR & P80 Ranges

Be able to provide technical support to customers on P60 & P80 Ranges:

- Installation process
- Preventive maintenances
- Adjustments
- Troubleshooting

#### Skills targeted

At the end of the training course, the trainee should understand the basic principles of Hematology, categorize alarm messages, solve systems dysfunction, and independently ensure the consistency of the devices optimal performances.

#### **Duration and Schedule**

The online training is organized in 3 sessions of 3 hours each (morning or

The face-to-face training takes place on 5 days from 9 a.m. to 5 p.m. daily. Last day, end of the training at 2p.m.

#### Requirements & Recommendations

Requirements: Online sessions are mandatory to attend face-to-face training Recommendations: have been previously trained on lower HORIBA Medical ranges

#### Learning methods

- Theoretical presentation
- Instruments practice
- Role-play: Instruments demonstration, alarms
- Jeopardy
- Application exercises and troubleshooting
- Quiz







### Pentra XLR Use

#### **Training Code**

STD PXLR USE EN 3D

#### Revision

February, 2019

#### Training main objectives

Improve Hematology knowledge:

- Measurement
- Parameters
- Reagents

Be able to use instruments:

- Calibration & QC handling
- Run patient sample

#### Skills targeted

At the end of the training course, the attendee should understand hematology principles, analyze if an alarm is due to technical, clinical problems.

#### **Duration and Schedule**

The training lasts 3 days, begins at 9 a.m. and ends at 5 p.m. daily. Last day, end of the training at 2 p.m.

#### Requirements & Recommendations

Requirements: basic knowledge and experience in hematology Recommendations: have previous experience in hematology systems.

- Theoretical presentation
- Instrument practice
- Jeopardy
- Clinical case studies
- Quiz









### Pentra XLR **Application**

#### Training Code

STD PXLR APP EN 4D

#### Revision

October, 2023

#### Training main objectives

Improve Hematology knowledge:

- Measurement
- Parameters
- Reagents

Be able to use instruments:

- calibration & QC handling
- Run patient sample

Be able to provide support to customers:

- Initial installation setup and training
- Answering questions regarding technology, alarms, pre-analytical

#### Skills targeted

At the end of the training course, the attendee should understand hematology principles, analyze if an alarm is due to technical, clinical problems, answer customer questions, train customers, and independently ensure the consistency of the devices optimal performances.

#### **Duration and Schedule**

The training lasts 4 days, begins at 9 a.m. and ends at 5 p.m. daily. Last day, end of the training at 4 p.m.

#### Requirements & Recommendations

Requirements: basic knowledge and experience in hematology Recommendations: have previous experience in hematology systems.

#### Learning methods

- Theoretical presentation
- Instruments practice
- Role-play: Instruments demonstration, alarms, answers
- Jeopardy
- Application exercises and troubleshooting
- Quiz





### ABX Micros ES60 Use

#### **Training Code**

STD MIC ES60 USE EN 1D

#### Revision

February, 2019

#### Training main objectives

Improve Hematology knowledge:

- Measurement
- Parameters
- Reagents

Be able to use instrument:

- Calibration & QC handling
- Run patient sample

#### Skills targeted

At the end of the training course, the attendee should understand hematology principles, analyze if an alarm is due to technical, clinical problems.

#### **Duration and Schedule**

The training lasts 1 day, begins at 9 a.m. and ends at 5 p.m.

#### Requirements & Recommendations

Requirements: basic knowledge and experience in hematology Recommendations: have previous experience in hematology systems.

- Theoretical presentation
- Instrument practice
- Jeopardy
- Clinical case studies
- Quiz





# 4 days 28 hours

### E-Learning Hematology



### Micros 60 Ranges Technical

**Training Code** 

STD MIC TEC EN 4D

Revision

February, 22, 2019

#### Training main objectives

Improve Hematology knowledge:

- basic principles
- parameters normal values
- reference methods

Be able to use Micros 60 Ranges instruments

- Understand technical differences between Micros 60, Micros 60 ES CT/OT Ranges Be able to provide technical support to customers on MICROS 60 Ranges:
- Installation process
- Preventive maintenances
- Adjustments
- troubleshooting

At the end of the training course, the trainee should understand the basic principles of Hematology, categorize alarm messages, solve systems dysfunction, and independently ensure the consistency of the devices optimal performances.

#### **Duration and Schedule**

The training takes place on 4 days, begins at 9 a.m. and ends at 5 p.m. daily.

#### Requirements & Recommendations

Mandatory Elearning: Hematology Beginner

#### Learning methods

- Theoretical presentation
- Instrument practice
- Jeopardy
- Maintenance processing
- Technical exercises and troubleshooting
- Quiz





### Low & Middle Ranges **Application**

#### **Training Code**

STD LOW MID APP EN 5D

#### Revision

March, 2019

#### Training main objectives

Improve Hematology knowledge:

- Measurement
- Parameters
- Reagents

Be able to use instruments:

- Calibration & QC handling
- Run patient sample

Be able to provide support to customers:

- Initial installation setup and training
- Answering questions regarding technology, alarms, pre-analytical

#### Skills targeted

At the end of the training course, the attendee should understand hematology principles, analyze if an alarm is due to technical, clinical problems, answer customer questions, train customers, and independently ensure the consistency of the devices optimal performances.

#### **Duration and Schedule**

The training lasts 5 days, begins at 9 a.m. and ends at 5 p.m. daily. Last day, end of the training at 2 p.m.

#### Requirements & Recommendations

Requirements: basic knowledge and experience in hematology Recommendations: have previous application experience in hematology systems.

- Theoretical presentation
- Instruments practice
- Role-play
- Jeopardy
- Application exercises and troubleshooting
- Quiz











### MicrosEMI CRP Use

#### **Training Code**

STD EMICRP USE EN 2D

#### Revision

January, 2021

#### Training main objectives

Improve Hematology knowledge:

- Measurement
- Parameters
- Reagents
- Improve CRP parameter knowledge:
- Clinical interest

- Measurement principle & normal value

- Be able to use instruments:
- Calibration & QC handling
- Run patient sample

At the end of the training course, the attendee should understand hematology principles

#### **Duration and Schedule**

The training lasts 2 days, begins at 9 a.m. and ends at 5 p.m. daily. Last day, end of the training at 2 p.m.

#### Requirements & Recommendations

Requirements:

Basic knowledge and experience in Hematology

Recommendations:

Prior experience in Hematology systems

#### Learning methods

- Theoretical presentation
- Instrument practice
- Clinical case studies
- Quiz





### Cellavision Technical

#### **Training Code**

STD CELLA TEC EN 3D

#### Revision

October, 2023

#### Training main objectives

Be able to use Cellavision instruments:

- Run a slide
- Check a slide
- Sign a slide



- User configurations
- Laboratory configurations
- Application configurations

Be able to configure Yumizen SPS and P8000 instruments:

- Smearing protocol for Cellavison
- Staining protocol for Cellavison
- P8000 connection to Cellavision

Be able to provide support to customers:

- Initial installation setup and training
- Answering questions regarding technology and alarms

At the end of the training course, the trainee should be able to use Cellavision instruments and applications, customize any laboratory configuration, and be capable to train users after the installation.

#### **Duration and Schedule**

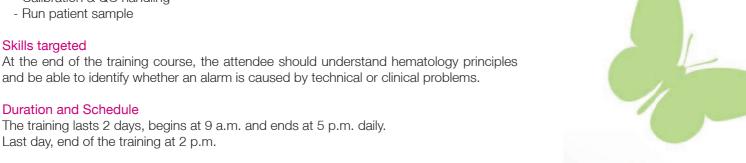
The training lasts 3 days, begins at 9 a.m. and ends at 5 p.m. daily.

#### Requirements & Recommendations

Requirements: none for this course Recommendations: none for this course.

- Theoretical presentation
- Instruments practice
- Application exercises
- Quiz







### Cellavision **Application**

#### **Training Code**

STD CELLA APP EN 2D

#### Revision

October, 2023

#### Training main objectives

Be able to use Cellavision instruments:

- Run a slide
- Check a slide
- Sign a slide

Be able to configure Cellavision instruments:

- Users configurations
- Laboratory configurations
- Applications configurations

Be able to provide support to customers:

- Initial installation setup and training
- Answering questions regarding technology, alarms

#### Skills targeted

At the end of the training, the trainee should be able to use Cellavision instruments and applications, customize any laboratory configuration, and be capable to train users after the installation.

#### **Duration and Schedule**

The training lasts 3 days, begins at 9 a.m. and ends at 5 p.m. daily.

#### Requirements & Recommendations

Requirements: none for this course
Recommendations: none for this course

- Theoretical presentation
- Instruments practice
- Application exercises
- Quiz







### Biochemistry Discovery

- Medical panels of Clinical Chemistry

#### Improve Technologies knowledge:

- Clinical chemistry technologies

At the end of the training course, the trainee should understand the clinical chemistry basics and HORIBA Medical instruments main functions and



The training lasts 1 day, begins at 9 a.m. and ends at 5 p.m.

#### Requirements & Recommendations

Requirements: none for this course Recommendations: none for this course

- Reagents & spare parts manipulation

1 day 7 hours

# Pentra C400 Range **Application**

Training Code STD PC400 APP EN 4D

#### Revision

October, 2023

#### Training main objectives

Improve Biochemistry knowledge:

- Application calculations
- Medical panels of Clinical Chemistry
- Reagents

Improve technologies knowledge:

- Analyzers
- Calculation & calibration

Be able to use Pentra C400 instruments:

- Reagent, calibration & QC handling
- Run patient sample

Be able to provide support to customers:

- Initial installation setup and training
- Applications modification and creation
- Answering questions regarding technology, alarm, pre-analytical

#### Skills targeted

At the end of the training course, the attendee should understand the biochemistry application on Pentra C400, analyze if an alarm is due to technical, clinical or pre-analytical problems, answer customer questions, train customers, and independently ensure the consistency of the devices optimal performances.



#### **Duration and Schedule**

The training takes place on 4 days, begins at 9 a.m. and ends at 5 p.m. daily. Last day, end of the training at 4 p.m.

#### Requirements & Recommendations

Requirements: basic knowledge and experience in clinical chemistry Recommendations: have previous application experience in biochemistry systems.

#### Learning methods

- Theoretical presentation
- Instruments practice
- Role-play: Instruments demonstration, alarms
- Jeopardy
- Application exercises and troubleshooting
- Quiz



# Pentra C400 Range **Technical Blended**

#### **Training Code**

STD BLENDED PC400 TEC EN 5D4S

#### Revision

October, 2023

#### Training main objectives

Improve Biochemistry knowledge:

- Chemistry molecules
- Measurements
- Application calculations
- Medical panels of Clinical Chemistry
- Reagents

Be able to use Pentra C400 instruments:

- Reagent, calibration & QC handling
- Run patient sample

Be able to provide technical support on Pentra C400 Range:

- Installation process
- Maintenances
- Adjustments
- Troubleshooting

#### Skills targeted

At the end of the training course, the attendee should understand the basic of Biochemistry principles, analyze if an alarm is due to technical, clinical or pre-analytical problems, solve systems malfunctioning, and independently ensure the consistency of the devices optimal performances.





#### **Duration and Schedule**

The online training is organized in 3 sessions of 3 hours each (morning or afternoon). The face-to-face training takes place on 5 days from 9 a.m. to 5 p.m. daily. Last day, end of the training at 2 p.m.

#### Requirements & Recommendations

Requirements: Online sessions are mandatory to attend face-to-face training

Recommendations: have some previous technical experience in others diagnostics systems.

- Theoretical description
- Instrument practice
- Jeopardy
- Maintenance practice
- Technical exercises and troubleshooting
- Quiz





# Pentra C400 Range **Use**



Training Code STD PC400 USE EN 3D

#### Revision

October, 2023

#### Training main objectives

Improve Biochemistry knowledge:

- Application methods overview

Improve technologies knowledge:

- Analyzers
- Calculation & calibration

Be able to use and maintain Pentra C400 instruments:

- Reagent, calibration & QC handling
- Run patient sample
- User's maintenances
- Basic user's troubleshooting

#### Skills targeted

At the end of the training course, the attendee should get a good easy going on the instrument, understand Pentra C400 functioning and setting, analyze and understand instrument alarm and flags.



#### **Duration and Schedule**

The training takes place on 3 days, begins at 9 a.m. and ends at 5 p.m. daily.

#### Requirements & Recommendations

Requirements: basic knowledge and experience in clinical biochemistry Recommendations: have previous experience in biochemistry systems.

#### Learning methods

- Theoretical presentation
- Instruments practice
- Jeopardy
- Application exercises

# Pentra C200 Range Application

Training Code STD PC200 APP EN 4D

#### Revision

October, 2023

#### Training main objectives

Improve Biochemistry knowledge:

- Application calculations
- Medical panels of Clinical Chemistry
- Reagents

Improve technologies knowledge:

- Analyzers
- Calculation & calibration

Be able to use Pentra C200 instruments:

- Reagent, calibration & QC handling
- Run patient sample

Be able to provide support to customers:

- Initial installation setup and training
- Applications modification and creation
- Answering questions regarding technology, alarm, pre-analytical

#### Skills targeted

At the end of the training course, the attendee should understand the biochemistry application on Pentra C200, analyze if an alarm is due to technical, clinical or pre-analytical problems, answer customer questions, train customers, and independently ensure the consistency of the devices optimal performances.



#### **Duration and Schedule**

The training takes place on 4 days, begins at 9 a.m. and ends at 5 p.m. daily.

#### Requirements & Recommendations

Requirements: basic knowledge and experience in clinical chemistry Recommendations: have previous application experience in biochemistry systems.

#### Learning methods

- Theoretical presentation
- Instruments practice
- Role-play: Instruments demonstration, alarms, answers
- Jeopardy
- Application exercises and troubleshooting
- Quiz





4 days 28 hours

# Pentra C200 Range **Technical Blended**

### 5 days 32 hours

4 sessions

12 hours

**Online** 

**Training Code** 

STD BLENDED PC200 TEC EN 5D4S

#### Revision

January, 2019

#### Training main objectives

Improve Biochemistry knowledge:

- Chemistry molecules
- Measurements
- Application calculations
- Medical panels of Clinical Chemistry.
- Reagents
- Be able to use Pentra C200 instruments:
- Reagent, calibration & QC handling
- Run patient sample

Be able to provide technical support on Pentra C200 Range:

- Installation process
- Maintenances
- Adjustments
- Troubleshooting

#### Skills targeted

At the end of the training course, the attendee should understand the basic of biochemistry principles, analyze if an alarm is due to technical, clinical or pre-analytical problems, solve systems malfunctioning, and independently ensure the consistency of the devices optimal performances.



#### **Duration and Schedule**

The online training is organized in 4 sessions of 3 hours each (morning or afternoon). The face-to-face training takes place on 5 days from 9 a.m. to 5 p.m. daily. Last day, end of the training at 2 p.m.

#### Requirements & Recommendations

Requirements: Online sessions are mandatory to attend face-to-face training

Recommendations: have some previous technical experience in others diagnostics systems.

#### Learning methods

- Theoretical description
- Instrument practice
- Jeopardy
- Maintenance practice
- Technical exercises and troubleshooting
- Quiz

# Pentra C200 Range **Use**

Training Code STD PC200 USE EN 3D

#### Revision

January, 2019

#### Training main objectives

Refresh Biochemistry knowledge:

- Application refresh

Improve technologies knowledge:

- Analyzers
- Calculation & calibration
- Be able to use and maintain Pentra C200 instruments:
- Reagent, calibration & QC handling
- Run patient sample
- User's maintenances
- Basic user's troubleshooting

#### Skills targeted

At the end of the training course, the attendee should get a good easy going on the instrument, understand Pentra C200 functioning and setting, analyze and understand instrument alarm and flags.



#### **Duration and Schedule**

The training takes place on 3 days, begins at 9 a.m. and ends at 5 p.m. daily.

#### Requirements & Recommendations

Requirements: basic knowledge and experience in clinical biochemistry Recommendations: have previous experience in biochemistry systems.

#### Learning methods

- Theoretical presentation
- Instruments practice
- Jeopardy
- Application exercises





38

# Yumizen C Range **Use**

#### **Training Code**

STD Yumizen C USE EN 3D

#### Revision

July, 2023

#### Training main objectives

- Refresh Biochemistry knowledge:
- Application range
- Improve technologies knowledge.
- Be able to use Yumizen C instruments:
- Reagent, calibration & QC handling
- Run patient sample
- Be able to manage:
- User's maintenances
- Applications modification
- Basic user's troubleshooting

#### Skills targeted

At the end of the training course, the attendee should get a good easy going on the instrument, understand Yumizen C functioning and setting, analyze and understand instrument alarm and flags, solve user's issues. And independently ensure the consistency of the devices optimal performances, doing user's maintenance



#### **Duration and Schedule**

The training takes place on 3 days, begins at 9 a.m. and ends at 5 p.m. daily. Last day, end of the training at 4 p.m.

#### Requirements & Recommendations

Requirements: basic knowledge and experience in clinical biochemistry Recommendations: have previous experience in biochemistry systems.

#### Learning methods

- Theoretical presentation
- Instruments practice
- Role-play: Instruments demonstration, alarms, answers
- Jeopardy



# Yumizen C Range **Application**

#### **Training Code**

STD Yumizen C APP EN 1D

#### Revision

July, 2023

#### Training main objectives

- Improve Biochemistry knowledge:
- Application calculations
- Medical panels of Clinical Chemistry
- Reagents
- Improve technologies knowledge:
- Analyzers
- Calculation & calibration
- Provide customer's support:
- Installation setup and training
- Applications modification and creation
- Answering to alarm, pre-analytical questions

#### Skills targeted

At the end of the training course, the attendee should understand the biochemistry application of Yumizen C devices, analyze if an alarm is due to technical, clinical or pre-analytical problems. Answer customer questions, train customers. Ensure independently in the device consistency and optimal performances.





#### **Duration and Schedule**

The training takes place on 1 day, begins at 9 a.m. and ends at 5 p.m. daily.

#### Requirements & Recommendations

Requirements: User training performed Recommendations:

- Theoretical presentation
- Instruments practice
- Role-play: Instruments demonstration, alarms, answers
- Jeopardy
- Application exercises and troubleshooting
- Quiz





# Yumizen C Range **Technical**

Training Code STD Yumizen C TECH EN 5D

#### Revision

July-17, 2023

#### Training main objectives

- Be able to provide technical support on Yumizen C range:
- Instrument Installation
- Functionality checks
- Maintenances
- Adjustments
- Improve knowledge of:
- Hydraulic
- Mechanical adjustments
- Troubleshooting
- Improve knowledge of Clinical chemistry instruments

#### Skills targeted

At the end of the training course, the attendee should be able to perform:

- Instrument installation
- Preventive maintenance
- Troubleshooting of the system
- Understand instrument technology and software



#### **Duration and Schedule**

The training takes place on 5 days, begins at 9 a.m. and ends at 5 p.m. daily. Last day, end of the training at 2 p.m.

#### Requirements & Recommendations

Have some prior technical experience in diagnostics systems Been trained on" ONLINE Biochemistry beginner" or get prior biochemistry experience

#### Learning methods

- Theoretical presentation
- Instruments practice
- Role-play: Instruments demonstration, alarms, answers
- Jeopardy
- Application exercises and troubleshooting
- Quiz





42



### Hemostasis **Discovery**

1 day 7 hours

Training Code STD HEMO DIS EN 1D

#### Revision

October, 2023

#### Training main objectives

Improve Hemostasis knowledge:

- Coagulation cascade
- Parameters

Improve technologies knowledge:

- Hemostasis instruments technologies
- Hardware description
- Software description
- Reagents description

#### Skills targeted

At the end of the training course, the trainee should understand the hemostasis basics and HORIBA Medical instruments main functions and technologies.

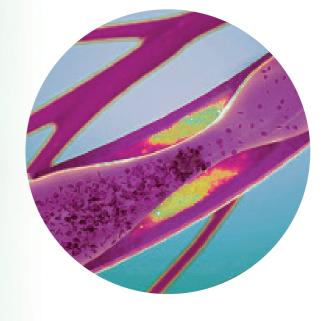
#### **Duration and Schedule**

The training takes place on 2 days begins at 9 a.m. and ends at 5 p.m.

#### Requirements & Recommendations

Requirements: none for this course
Recommendations: none for this course

- Theoretical presentation
- Instrument practice
- Jeopardy
- Reagents & spare parts manipulation



# Hemostasis Range **Application**



**Training Code** 

STD HEMO RANGE APP EN 4D

#### Revision

July, 2020

#### Training main objectives

Improve Hemostasis knowledge:

- Measurement
- Parameters
- Reagents

Be able to use Hemostasis instruments:

- Reagent, calibration & QC handling
- Run patient sample

Be able to provide support to customers:

- Initial installation setup and training
- Applications modification and creation
- Answering questions regarding technology, alarms, pre-analytical

#### Skills targeted

At the end of the training course, the attendee should understand hemostasis principles, analyze if an alarm is due to technical, clinical or pre-analytical problems, answer customer questions, train customers, and independently ensure the consistency of the devices optimal performances.

#### **Duration and Schedule**

The training takes place on 4 days, begins at 9 a.m. and ends at 5 p.m. daily.

#### Requirements & Recommendations

Requirements: basic knowledge and experience in hemostasis

Recommendations: have previous application experience in coagulation systems.

#### Learning methods

- Theoretical presentation
- Instruments practice
- Role-play: Instruments demonstration, alarms
- Jeopardy
- Application exercises and troubleshooting
- Quiz







# Hemostasis Range **Technical**



#### **Training Code**

STD HEMO RANGE TEC EN 5D

#### Revision

Avril, 2020

#### Training main objectives

Improve Hemostasis knowledge:

- Coagulation cascade
- Parameters
- Reagents

Improve technology knowledge:

- Analyzers
- Calculation & calibration

Be able to use Hemostasis instruments:

- Reagent, calibration & QC handling
- Run patient sample

Be able to provide technical support:

- Installation process
- Preventive maintenances
- Adjustments
- Troubleshooting

#### Skills targeted

At the end of the training session, the trainee should understand basics of Hemostasis principles, be able to analyze if an alarm is due to technical, clinical or pre-analytical issues, and solve systems malfunctioning. The trainee should also be able to ensure independently the consistency of the devices optimal performances.

#### **Duration and Schedule**

The training lasts 5 days, begins at 9 a.m. and ends at 5 p.m. daily. Last day, end of the training at 2 p.m.

#### Requirements & Recommendations

Recommendations: have some previous technical experience with other diagnostic systems.

Recommendations: none for this course

- Theoretical presentation
- Instrument practice
- Jeopardy
- Maintenance processing
- Technical exercises and troubleshooting
- Quiz









### Yumizen G1500 & G1550 Yumizen G1500h & G1550h 21 hours Use

#### **Training Code**

STD YG15XX USE EN 3D

#### Revision

July, 2020

#### Training main objectives

Improve knowledge of Hemostasis and instruments:

- Instrument technologies
- Software description
- Description of reagents
- Routine
- Specifics range

Be able to use the instruments

- Registration of reagents & QC, calibration use
- Analyze patient samples in emergency or in rack mode
- Understand technologies, alarms, pre-analytics

Be able to provide user support for:

- Customer maintenance
- Application / process settings

#### Skills targeted

At the end of the training, the participant must be comfortable with the use of the instrument, running samples, results interpretation. Knowing how to recognize an alarm due pre-analytical, technical or clinical problem.

#### **Duration and Schedule**

The duration of this training is 3 days and takes place from 9 a.m. till 5 p.m.

#### Requirements & Recommendations

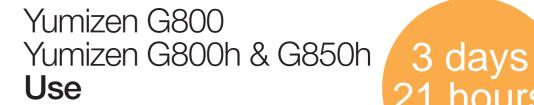
Requirements:

- Basic knowledge and experience in Hemostasis
- Recommendations:
- Prior experience in Hemostasis systems

#### Learning methods

- Theoretical presentation
- Instruments practice
- Reagent & QC reconstitution and use
- Games (questions / answers)





**Training Code** 

STD YG800 USE EN 3D

#### Revision

July, 2020

#### Training main objectives

Improve knowledge of Hemostasis and instruments:

- Instrument technologies
- Software description
- Description of reagents
  - . Routine
  - . Specifics range

Be able to use the instruments:

- Registration of reagents & QC, calibration use
- Analyze patient samples in emergency or in rack mode
- Understand technologies, alarms, pre-analytics

Be able to provide user support for:

- Customer maintenance
- Application / process settings

#### Skills targeted

At the end of the training, the participant must be comfortable with the use of the instrument, running samples, results interpretation. Knowing how to recognize an alarm due pre-analytical, technical or clinical problem.

#### **Duration and Schedule**

The duration of this training is 3 days and takes place from 9 a.m. till 5 p.m.

#### Requirements & Recommendations

Requirements:

Basic knowledge and experience in haemostasis

Recommendations:

Prior experience in Hemostasis systems

#### Learning methods

Theoretical presentation

Instrument practice

Reagent & QC reconstitution and use

Games (questions / answers)







21 hours



# Your contacts

**International Training Organization and Management:** 

thibault.cres@horiba.com

Training planification:

https://www.horiba.com/en\_en/medical/support/training/

E-training (e-learning courses and virtual classrooms):

training.med@horiba.com





FRANCE +33 (0)4 67 14 15 15 - ITALY +39 / 06 51 59 22 1 - SPAIN +34 / 91- 353 30 10 - PORTUGAL +351 / 2 14 72 17 70 - UK +44 (0) 1604 542650 POLAND +48 / 22 6732022 - USA +1 / 949 453 0500 - BRAZIL +55 / 11 2923-5439 - THAILAND +66 / 2 861 59 95 - CHINA +86 / 21 3222 1818 







IMPRIM'VERT®